

COVID-19| 2023 Update

We enter 2023 with the [after] effects of the COVID pandemic continuing to flow through our economy.

Though supply chain issues are lessening, the new pressures of inflation coupled with rising interest rates are going to be an ongoing reality through the coming year. On February 10th, 2023, our manufacturers implemented a 4% increase across the board. Though we do not foresee any additional increases in 2023, we cannot say for sure.

LTL (less than truckload) shipping has continued to be problematic in terms cost, damages & dependability. As such we made the decision in 2022 to limit our delivery areas to states which allow for dependable shipping schedules, for minimizing the possibility of damage and for shipping costs to be reasonable.

Sunroom & Modular Walls Delivery Areas: [Sunroom Delivery Map \(homeporchandpatiokits.com\)](https://homeporchandpatiokits.com)

Patio Cover & Screen Enclosure Delivery Areas: [Patio Cover Delivery Map \(homeporchandpatiokits.com\)](https://homeporchandpatiokits.com)

The difficulties associated with employee retention continue to plague the industry. Additionally, COVID itself, though we have resigned ourselves to its realities, still affects workplaces throughout North America.

What This Means to our Customers

- Every product indicated on our WEB site is available within the indicated delivery areas.
- We expect delivery times to run between 3-6 weeks throughout the coming year.
- Updates on your order at the factory level may take 1-2 for us to get answers for you.
- **OUR PROMISE:** We will **never** increase our own profit margins. Our stated price increases will only be that which is applied to us by the manufacturers as they deal with raw material price increases, due to unprecedented demand.
- All other aspects of our sales and service remain the same.
- We appreciate your patience and understanding in this challenging environment.

If you have any questions about this statement, our company & its offerings, we remain at your service!

The Staff & Management

