



Warranty Information

NuShade® Awnings are manufactured by Futureguard® under the highest standards of production, and will be warranted by Futureguard® to the original purchaser as listed below.

Frame Warranty:

All NuShade Awnings used for residential purposes are covered by a limited 5 year warranty from the date of original purchase to the **original purchaser only**, proof of purchase is required with all claims. This warranty covers awning framework, hardware, fabric and motors. Awnings installed for commercial or rental property use will have a warranty period of 1 year. NuShade warrants to the original purchaser that the framework and hardware shall be free from defects in material in workmanship for as long as this warranty remains in effect. Under this warranty, NuShade agrees to repair at our facility or replace free (at our sole discretion) any hardware or framework component, fabric or motor. Labor or shipping costs related to the repair are NOT included. **Proof of purchase is required with all claims.**

Fabric Warranty Specifics:

NuShade warrants the fabric cover purchased to be free from defects. This warranty covers specifically the fabric and seams from becoming unserviceable because of loss of strength from normal exposure conditions. Rips, tears or holes caused by human, environmental or weather conditions are NOT covered in any way at any time. Replacement of the fabric cover does not extend the fabric cover warranty. NuShade warrants to the original purchaser that the fabric shall be free from defects in material in workmanship for as long as this warranty remains in effect.

Motor Warranty Specifics:

NuShade warrants that its motors will be free from defects and perform to the standards applied in the normal operation of this awning. Awnings installed for commercial or rental property use will have a motor warranty period of 1 year.

Warranty Exclusions: NuShade assumes no liability for damage due to faulty or improper installation, use or misuse for which this product was not intended or improperly maintained. NuShade is not liable for damages to any structure on which the awning was installed, or to property above, below or near the awning. This warranty does not cover damages to the awning, caused by salt water corrosion, acts of God, ice, snow, rain, wind, vandalism, fire, neglect, weights or loads hung from the awning, or normal wear and tear from use. This warranty is in lieu of all warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose. NuShade will not be liable for any incidental or consequential damages. This warranty gives specific legal rights and you may also have other rights that may vary from state to state.

Returns or Replacement: All claims must be submitted in writing. No returns will be accepted without prior written authorization by NuShade, and must be returned in its original shipping tube or box. All unauthorized returns will be refused. The return shipment is to be freight prepaid by the Buyer, and under no circumstances shall the buyer deduct the value of the returned merchandise or the freight from any remittance due.

This Warranty is void if the awning is not properly or regularly maintained and cleaned.

NuShade

www.nuimageawnings.com

1-800-901-3313

